

HEALTH & SAFETY PROTOCOLS

At Propel Physiotherapy, your health and safety are our top priority. We would like to ensure you that we remain committed to providing a safe, healthy and clean environment to our clients, families, caregivers, staff, volunteers, and anyone who enters our clinics. As the restrictions begin to lift here in Ontario, we are preparing to re-open our clinics to the public and have taken a number of steps to ensure your safety.

Screening

All clients are screened in a two-step process – on phone/email before visits and then again upon entry to clinic or the therapists entry into the client's home (community visit).



Hygiene & Hand Washing

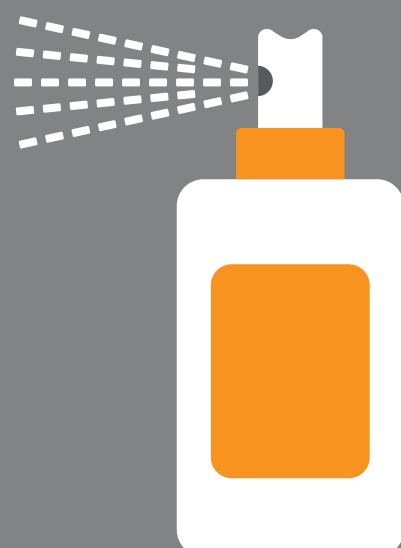
All of our staff are wearing gloves and we have adopted strict protocols for hand washing and hand sanitizing between clients.

A sneeze guard has been installed at the front desk.



Disinfecting

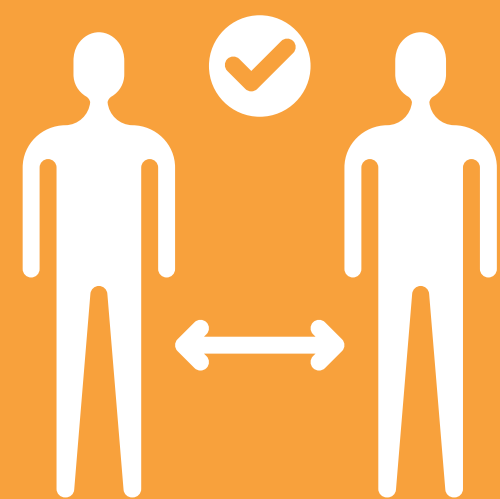
All high traffic and touch areas are disinfected on a regular basis and before each client.



Physical Distancing

Clearly marked private treatment rooms and open areas as well as staggered appointment times ensure everyone maintains 2m physical distancing while at our locations.

Our waiting rooms have also been redesigned to allow for clients to maintain physical distancing.



Personal Protective Equipment

All therapists will have appropriate Protective Personal Equipment including: gloves, mask, face shield and gowns/scrubs.

We are also asking all clients to bring their own masks during treatment sessions.

